



USER MANUAL & SAFETY INFO

ZuZu handmade plush toy



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1. Introduction

1.1 Purpose and scope

This User Manual and Safety Information apply to ZuZu hand-crocheted (amigurumi) plush toys. Its purpose is to clearly summaries proper use, age grading, safety warnings, cleaning, and care/maintenance.

1.2 Product overview

Hand-made soft textile product from polyester yarn with polyester filling, for the 3+ age category. Due to its hand-made nature, small aesthetic variations may occur; these do not affect safety.

1.3 Intended audience

Parents, caregivers, gift-givers, and anyone who hands over, cleans, or maintains the toy.

1.4 Core principles

- Safety first: inspect the toy before use and regularly thereafter.
- 3+ only: not recommended under 36 months (risk of small parts and choking).
- Supervision: use under adult supervision is recommended.
- Gentle care: avoid excessive heat, strong rubbing, and harsh chemicals.

1.5 Symbols (overview)

- CE – EU conformity (mark at least 5 mm high).
- 0–3 crossed-out – Not suitable for children under 36 months. Accompanying HU text:
- “Not suitable for children under 36 months – small parts. Choking hazard.”
- 3+ – Recommended age.
- Adult supervision – “Use under adult supervision is recommended.”
- Fire symbol – “Keep away from open flame.”
- Care symbols – Hand wash 30 °C, do not bleach, do not tumble dry, dry flat, do not iron.



2. Intended use & age grading

2.1 Proper use

Indoor soft plush toy intended for gentle play. Not an aid, not a load-bearing item.

2.2 Recommended environment

Dry, clean place, protected from heat and direct sunlight. Not for water; not a bath toy.

2.3 Age grading and markings

- 3+ only.
- Mandatory markings: 3+, 0–3 crossed-out symbol, HU warning text:
- Not suitable for children under 36 months – small parts. Choking hazard.

2.4 Adult supervision

Use under adult supervision is recommended. Do not leave unattended with smaller children or around pets.

2.5 Misuse (prohibited)

- Teether or soother/teething aid.
- Pillow/support; do not sit/step/climb on it.
- Use in water (bath, pool).
- Near open flame / strong heat sources.
- After-market decoration with small parts (buttons, beads, magnets, glitter) or any gluing.

2.6 Packaging and hand-over

Before handing to the child, remove the packaging, hangtag, and its string. Plastic bag is not a toy.



3. Safety warnings

3.1 Mandatory markings and texts (product / hangtag / packaging)

- Age: 3+
- 0–3 crossed-out symbol
- Warning: Not suitable for children under 36 months – small parts. Choking hazard.
- Fire warning: Keep away from open flame.

Mandatory elements must be visible at the point of purchase. As the hangtag is removable, duplicate the key warnings on the packaging as well.

3.2 Recommended additional warnings

- “Use under adult supervision is recommended.”
- Pre-use check: before each handover and regularly, inspect seams and fastenings (especially eyes).
- If damaged: do not give to the child until repaired.
- Packaging/hangtag: remove the hangtag and string, and all packaging before use. Plastic bag is not a toy.

3.3 Pre-handover checklist

- Plastic eyes are secure, do not rotate, do not wobble.
- Seams are intact, filling is not accessible.
- No loose thread, stretching, tear on the surface.
- Toy is dry, odour-free, clean.

3.4 Prohibitions and situations to avoid

- Misuse: teether, pillow/support, seat, step, water/bath toy.
- After-market decoration/modification: sewing/gluing buttons, beads, glitter, magnets is prohibited (small-parts risk).
- Glue/solvent use is prohibited for repairs.
- Do not leave with pets unattended (risk of chewing/ingestion).



3.5 Fire and heat safety

- Keep away from open flame, candles, stoves, ovens, hot surfaces.
- For drying: do not place on radiators; do not use a tumble dryer; avoid direct sun.
- Note: all textiles are to some extent flammable; follow the above rules.

3.6 Packaging and hangtag

- Hangtag string must be short; do not form a large loop.
- Remove hangtag and string before handover.
- Packaging warning: "Remove packaging before giving the toy to the child. Plastic bag is not a toy."

3.7 Supervision during use

- Adult supervision recommended, especially with smaller children and during joint play.
- After strong pulling, throwing, biting, re-inspect toy integrity.
- If fuzzing/thread shedding or surface damage appears, suspend use and inspect.

3.8 Emergency actions (suspected ingestion / airway risk)

- Stop use immediately.
- Do not attempt to take the toy apart at home.
- If needed, seek medical attention / call emergency services.
- Keep the toy for examination and contact the manufacturer.

3.9 Reference to cleaning and storage

- Cleaning and care: see Section 4 (hand wash 30 °C, dry flat, do not bleach, do not tumble dry, do not iron).
- Storage: dry, cool place, protected from direct sun and moisture.



4. Cleaning & care

General principle: gentle hand cleaning at low temperature. The product is durable but not indestructible; excessive mechanical or chemical impact can damage the surface and seams.

4.1 Preparation

- Before use and before cleaning, inspect seams, fastenings (especially plastic eyes), and surface.
- Colorfastness test: rub a hidden area gently with a damp cloth; if color transfers, restrict to very gentle spot cleaning.
- Removable accessories: if any (clothing), wash separately with similar colors.

4.2 Hand cleaning (recommended)

- Lukewarm water (max. 30 °C) and neutral liquid detergent.
- Gently wash the surface; do not rub hard around eyes and seams.
- Do not soak for long.
- Rinse thoroughly with clean water.
- Blot excess water with a towel (gentle pressing).
- Do not wring or spin-dry (filling may clump; seams may open).

4.3 Stain removal

- Immediate blotting: dab fresh stains with a soft, damp cloth.
- Gentle spot cleaning: little neutral detergent, soft sponge.
- Do not use: chlorine bleach, optical brighteners, solvent-based removers, disinfectant sprays (alcohol/chlorine).

4.4 Drying and reshaping

- Dry flat in a well-ventilated place, away from heat and direct sunlight.
- Do not use tumble dryer; do not place on radiators/ovens/heaters.
- Reshape gently by hand while drying.
- Do not iron.

4.5 Post-check and hand back

- After complete drying, re-check seams, fastenings (especially eye tightness), and surface.
- Only hand back to the child in intact condition.



4.6 Maintenance and storage

- If a loose thread appears, trim carefully; if persistent fuzzing/shedding occurs, suspend use and inspect the surface.
- Storage: dry, cool, dust- and moisture-free place, away from direct sunlight.
- Packaging: remove packaging and hangtag/string before use (the plastic bag is not a toy).

5. Inspection & repair

5.1 When to inspect

- On receipt (after first unboxing).
- Before every handover to the child.
- Regularly during use (recommended: at least weekly).
- After cleaning (when fully dry).
- After a drop/strong tug or heavy use.

5.2 What to inspect

- Plastic eye fastening: no rotation/wobble; no gap between backplate and head.
- Seams: no opening; filling not accessible.
- Surface: shedding, pilling, loose threads; if present, trim.
- Small parts: no detachable ornaments, buttons, beads (do not add such items later).
- Odour/stain: if unusual odour or strong discoloration appears, suspend use and clean per Section 4.

5.3 When not to give to the child

- If an eye is loose or rotates.
- If a seam is cracked, filling visible.
- If heavy shedding or surface damage is visible.
- If wet (still drying).
- If an intruding item (e.g., needle, clip) is suspected inside.

5.4 Simple home fixes (minor cosmetic issue)

- Loose thread: carefully trim with a clean, sharp scissor.
- Very small surface issue (near a seam): if skilled, use hidden stitches (matching, strong synthetic thread) for surface-only correction.
- Do not: use glue; leave any needle/wire inside; attempt any intervention on the eyes.
- If unsure, do not repair at home; contact the manufacturer.



5.5 When to contact the manufacturer

- Eye fastening issue (rotation, loosening).
- Structural issue (seam opening, accessible filling).
- Repeated shedding/pilling even after cleaning.
- Questions about cleaning or materials.

6. Manufacturer

6.1 Manufacturer identification

- Manufacturer (legal form): Kiss Bettina sole trader (ZuZu)
- Country of manufacture: Hungary (HU)
- Brand / webshop: ZuZu • zuzushop.eu

6.2 Contact

- Postal address: 2472 Kajászó, Köztársaság utca 83/A, Hungary
- E-mail: bettina.kiss@zuzushop.eu
- Web: www.zuzushop.eu
- For questions or issues, please contact us by e-mail. We may request additional information (photos, order details).

6.3 Product identification and traceability

SKU: [CHAR]-[FAMILY]-[SIZE]-[COLOR]-[REV]

- Batch code: [YYYY-MM-batch] (e.g. 2025-10-B01)
- SKU + batch code are indicated on the removable hangtag/packaging.
- We recommend keeping the codes (photo or store the hangtag) for future reference.

6.4 Fault report / repair request

- Please e-mail:
 - short description of the issue,
 - photo(s) of the defect and the whole product,
 - SKU + batch code,
 - order ID / invoice (if available).
 - We will then confirm the next steps (inspection, repair, replacement options).



6.5 Document details

- User manual ID: 03_User Manual and Safety Information
- Version: A
- Date: 2025-10-31
- Scope: applies only to 3+ ZuZu hand-crocheted plush toys referenced in this manual.